



## CATHERINE MATTICE ZUNDEL MA, SPHR, SHRM-SCP

Catherine is the founder and CEO of Civility Partners, and delivers services in consulting, training and coaching. She became interested in solving the problem of toxic work environments after working in one herself as the Director of HR. She spent all of grad school studying the topic, and started Civility Partners in 2009. Since then, Civility Partners has served a vast array of clients in a variety of industries, including higher ed, healthcare, banking/finance, government, US military, manufacturing, technology, nonprofits and more.



### KEYNOTES:

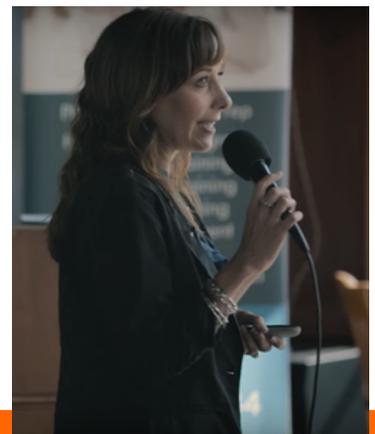
**How to Create Harassment Prevention Training That Actually Prevents Harassment.** Current harassment training is too focused on corrective action and the law. Learn how to an old-school tool to create harassment prevention training that lives up to the name.



**Action Steps to a Better, More Positive Work Culture.** Successful companies have one thing in common: Happy and engaged employees. Learn the real, tangible and actionable steps to building a better workplace culture that drives business results, using Civility Partners' tried and true method for culture change.

**Create a Happy Workforce in Today's Ugly Social Climate.** Whether verbalized or not, every organization makes a commitment to providing their employees with the opportunity to thrive workplace. Happiness seems elusive, but it can be done and Catherine can show you how.

**Workplace Bullies and Abrasive Leaders: Why They Act That Way and How to Make Them Stop.** They overreact, they make threats and humiliate others... they are bullies, abrasive leaders, or meanies. They may be valuable, but they also cost your organization in lowered morale and a whole lot more. Learn why abrasive people act this way and how to make them stop with a tried and true method that actually works.



BOOK CATHERINE

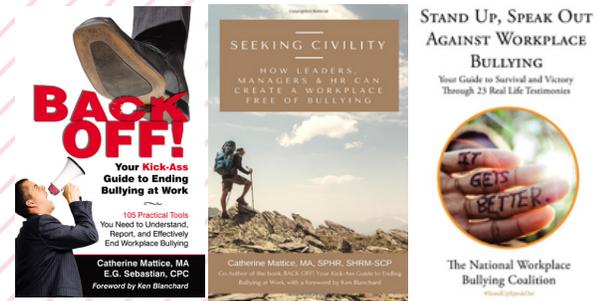
[www.CivilityPartners.com/Keynotes](http://www.CivilityPartners.com/Keynotes)

# Award Winning Author

"I have had the pleasure of participating in three keynotes where Catherine Mattice presented to various audiences. She is a dynamic speaker in which she makes the subject matter very relevant to the daily work environment." **Ray Kewley, Director of Human Resources, iHerb.com**

"Catherine is an expert facilitator. A program participant recently described her workshop as 'incredibly helpful, concise..providing concrete tools for applying material back at work.'" **Stephanie McCullers, Nonprofit Management Solutions**

"Catherine has impressed me with both her knowledge and presentation skills as well as with her desire to find practical answers to this complex issue. I look forward to continuing to work with Catherine again in the near future." **Philip Gabel, DKG Media**



"The most comprehensive and valuable handbook on the topic" of workplace bullying. ~ Ken Blanchard, in his foreword of BACK OFF!



## AS SEEN ON

TIME

THE WALL STREET JOURNAL  
WSJ



The Washington Times



THE HUFFINGTON POST



Forbes

Book Catherine Today!